

VNSNY CHOICE SelectHealth Welcome Kit Insert

This notice replaces the information regarding non-emergency transportation on page 28 of the Member Handbook and page 4 of the Easy Reference Guide.

Effective April 23, 2017, Medical Answering Services (MAS) will be the new Medicaid transportation manager for the New York City region. This agency is contracted by the New York State Department of Health to manage non-emergency transportation services covered by Medicaid. To arrange your transportation, CHOICE SelectHealth members should call MAS directly at 1-844-666-6270 or visit www.medanswering.com.

ID#: D6184 | Rev #: 05/03/17 | DOH Approved: 05/03/17

Beginning November 1, 2017, VNSNY CHOICE SelectHealth is available to Medicaid eligible individuals, who are living with HIV/AIDS or are homeless or are transgender. Your dependent children can also enroll with you.

ID#: D6428 | Rev #: 10/25/17 | DOH Approved: 12/20/17

Thank you for your membership with VNSNY CHOICE. Anytime you have questions about your plan, we're here to help.

**1-866-469-7774 (TTY: 711)
8 am – 6 pm, Monday – Friday**



This notice is also available in other formats for members with special needs or members who speak languages other than English. Please call the phone number listed above for help.