Your SelectHealth Team – a different way of managing your care

With SelectHealth you’ll have your own team of caregivers – experts you can count on to know you and your healthcare needs. Working together, and led by your Care Manager, your team will coordinate your services and make sure you get the care you need. Your team includes:

- One of our HIV specialists (a doctor or a nurse practitioner) whom you choose as your primary care provider (PCP) and who will coordinate your medical treatment
- A Care Manager who will coordinate the support services which are important to you and your family
- A team of other caring professionals who work closely with your HIV specialist and Care Manager to maintain your good health and well-being.

Keep your Medicaid card

If you qualify for SelectHealth, you will still need your Medicaid Benefit Card for services like non-emergency transportation that are not covered by the plan.

The SelectHealth provider network in the Bronx, Brooklyn, Manhattan and Queens includes:

- Physicians
- Mental health providers
- Community health centers
- Hospitals including Designated AIDS Centers
- Vision providers and eyeglasses
- Durable medical equipment vendors
- Home health agencies
- Laboratories
- Community-based organizations
- Health Homes
- Dental care

Important information about SelectHealth:

- All primary care providers in SelectHealth treating persons with HIV/AIDS must be qualified as HIV Specialists.
- If you choose to apply for SelectHealth, you will be required to use your primary care provider and other providers in the plan’s network for all medical care, except in certain limited circumstances.
- Newborns of a mother enrolled in SelectHealth will automatically be enrolled in that same plan. The infant may be disenrolled at any time at the mother’s request.
- If you wish to join SelectHealth, we advise you to check and make sure the primary care provider you choose participates in SelectHealth’s network of health services and is available to provide you with care.

Apply now for VNSNY CHOICE SelectHealth so that you may begin receiving all the care that’s right for you … right now.

To learn more, speak with your healthcare provider or call SelectHealth toll-free:

1-866-469-7774 (TTY: 711)
Monday – Friday, 8 am – 6 pm
Or visit vnsnychoice.org/selecthealth

To enroll into CHOICE SelectHealth online, contact:
NY State of Health Marketplace
https://nystateofhealth.ny.gov/
1-855-355-5777

To enroll into CHOICE SelectHealth by phone, contact:
The New York Medicaid Choice Helpline
1-800-505-5678
(TTY: 1-888-329-1541)
All calls will be kept confidential.

For a complete Provider Directory online, visit: vnsnychoice.org/selecthealth or call 1-866-469-7774.

VNSNY CHOICE SelectHealth
A Special Needs Plan for people living with HIV/AIDS

WHERE YOU BELONG.
Our specialty provider network is available to all SelectHealth members, at many of New York’s leading medical centers including Designated AIDS Centers.

All services are performed with the highest level of confidentiality and respect.

Your SelectHealth plan provides:

• Medical services, including doctor visits, physical exams, referrals to our medical specialists and lab tests
• Hospital care and emergency room services
• Maternity care
• Eye care
• Dental care including dental exams, cleanings, basic restorative services and dentures
• Prescription drugs* and certain over-the-counter drugs
• Treatment adherence services, to help you deal with and keep track of the medications you’re taking, and learn about new medications and treatments
• Mental health services**
• Substance Use Disorder Services**
• Personal care services in your home
• Access to services including legal advice and housing assistance in your neighborhood
• HIV prevention and risk-reduction education, to help reduce risk to yourself and others
• Home and community based services – check with member services to learn if you are eligible

More about Home and Community Based Services

Behavioral Health Home and Community Based Services provide opportunities for eligible VNSNY CHOICE SelectHealth beneficiaries to receive a broad range of services in their own home or community. These services include:

Rehabilitation
• Psychosocial rehabilitation
• Community Psychiatric Support and Treatment (CPST)
• Crisis intervention

Peer Supports

Habilitation
• Residential supports in community settings

Respite
• Short-term crisis respite

Family Support and Training
• Employment supports
• Pre-vocational
• Transitional employment

Education Support Services

Supports for Self-Directed Care
• Information and assistance in support of participation direction
• Financial management services

* Copays may apply for prescription drugs.
** SSI children who do not have HIV or AIDS receive this benefit through Medicaid.