



**CHOICE**  
Health Plans

# The VNSNY CHOICE SelectHealth Advantage

<p><b>Member Services</b></p>	<p>General Questions &amp; Problem Resolution Member Advisory Committee “Member Services on Site”</p>	<p>STEPS Member Incentives See “Easy Reference Guide for Members” for more</p>
<p><b>Medical Management</b></p>	<p>No Prior Authorizations for HIV medications (ARVs) Pre-approved waived Prior Authorizations for co-located Psychiatrists Pre-approved waived Prior Authorizations for DAC based HIV PCPs Referral Coordination Care Coordination Restricted Recipient Program Health Home Collaboration (contracted with 9 Health Homes including Mount Sinai Health Home)</p>	<p>Co-located Behavioral Health Care Coordinators Dedicated plan Pharmacist available to members and providers and includes management of Hepatitis C program prior authorizations and member adherence Not more than 350 members assigned to 1 full time HIV PCP Behavioral Health Member Advisory Committee</p>
<p><b>Provider Network</b></p>	<p>Includes all major Designated AIDS Centers in NYC Includes both private and hospital clinic based specialist providers Subject to State approval, planned expansion into Nassau and Westchester counties</p>	<p>Provider Network includes: Physicians, Mental Health providers, Community Health Centers, Hospitals, Vision, DME, Home Health Agencies, Laboratories, CBOs, Pharmacies, Health Homes, Adult Day Health Care Programs, etc.</p>
<p><b>Special Initiatives &amp; Program Offerings</b></p>	<p>Offering DACs care coordination service reimbursement for members not engaged in care Annual Quality Provider Awards for members with viral load suppression (Awards in 2017 over \$1 million) Hep C bundled payment methodology available to providers in 2017 Channel Outreach team of dedicated professionals to troubleshoot referrals, authorizations, questions regarding Provider Network participation in the plan, etc.</p>	<p>Accepting Value Based Payment terms with Designated AIDS Centers to permit shared savings with providers Active participation in 3 Regional Health Information Exchanges, or RHIOs Refreshed benefit package to include benefits and services for Transgender individuals “Member Services on Site” at DACs to assist members Direct access to Senior Leadership at SelectHealth for collaboration and problem resolution</p>
<p><b>Eligibility</b></p>	<p>HIV+ adults eligible for Medicaid living in Brooklyn, Bronx, New York and Queens Dependent children (age &lt;21), regardless of HIV status</p>	<p>HIV Negative homeless adults living in the HRA Shelter system <b>Effective November 1, 2017</b> HIV Negative Transgender Individuals</p>
<p><b>General Contact Information</b></p>	<p>Provider Services: <b>1-866-783-0222</b> M-F 8am-8pm</p>	<p>Website: <a href="http://vnsnychoice.org">vnsnychoice.org</a></p>