



**CHOICE**<sup>SM</sup>  
Health Plans

## Handbook Addendum

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In anticipation of a **January 1, 2021 start date**, VNSNY CHOICE MLTC will remove service limits on physical therapy (PT), occupational therapy (OT), and speech therapy (ST). Instead, VNSNY CHOICE MLTC will cover medically necessary PT, OT, and ST visits that are ordered by a doctor or other licensed professional.

To learn more about these services, call Member Services at the number below.

MLTC PT/OT/ST Limits\_Insert | Version 10/23/20 | DOH Approved 10/26/20

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**Please see the phone number correction below for New York Medicaid Choice. This is a correction to page 6 of this handbook.**

To change plans: Call New York Medicaid Choice at **1-888-401-6582**. The New York Medicaid Choice counselors can help you change health plans.

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Anytime you have questions about your plan, we're here to help.

**1-888-867-6555 (TTY: 711)**  
9 am – 5 pm, Monday – Friday

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This notice is also available in other formats for members with special needs or members who speak languages other than English. Please call the phone number listed above for help.